

Readiness Assessment for MEDITECH'S Advanced Clinical Modules

Introduction

More hospitals are computerizing their clinical operations. With this in mind, each hospital must have a level of understanding of the impact on communication between departments at their facility. The Advanced Clinical (AC) modules of the MEDITECH system are quite robust and complex. Hospitals may need experts to support and ensure a successful implementation.

Having Inteck perform a Readiness Assessment can aid your hospital through this difficult task. This Readiness Assessment is a comprehensive analysis of all relevant nursing/clinical areas. It includes multi-specialty and/or multi-hospital environments.

A complete Readiness Assessment from Inteck will leave your hospital with a road map to implement MEDITECH's AC modules. This document will have specific information and will contain a definition of the scope of work, impact on operations, issues to be resolved, remediation plans, and will define the staffing requirements (both number and timing).

Readiness Assessment Objective

The facility's Readiness Assessment objective should be to provide a thorough and complete assessment of how well a hospital is prepared to implement the AC modules. This assessment will include facility requested areas along with areas which are identified later during the analysis.

Intended Use of the Readiness Assessment

Our Readiness Assessment will define a MEDITECH hospital of all issues that need to be addressed before implementation begins. Then the hospital can start to implement a remediation process for these issues. The Readiness Assessment will be a valuable reference tool for everyone involved with the process. This tool is set up so future modifications to the system can be updated and used as a part of the change management protocol. This way the assessment document will continue to be used as a current informational tool. Also, as departments outside the initial core teams are brought into the project, they will be provided with this document to help familiarize them.

Methodology and Approach

The methodology of our Readiness Assessment is based on fact finding interviews/surveys and/or questionnaires within the patient care areas and departments. These will be supplemented by actual observations of activities during the patient care process. These areas will be defined in the assessment document.

Examples of topics covered during the process are the following:

- Discussions regarding operation activities
- Interdepartmental or cross department information exchange, processes and procedures

It is important for a facility to understand all aspects possible for the upcoming project and get feedback from everyone involved. In all cases, the assessment findings should be challenged. This will assure accuracy of the information contained in the final assessment.

Advanced Clinicals Assessment Plan

The Advanced Clinical functionality can be achieved by implementing a portion of the MEDITECH modules or the entire suite. Some facilities choose to utilize the “Phased-In” approach so the process can be controlled and changes can be made to the implementation process for future modules. It is best to have an assessment completed prior to beginning any installation regardless of which methodology is used in order not to duplicate efforts and increase costs.

Readiness Assessment Timeline

The assessment should begin during or shortly after the facility contracts to purchase or add the functionality. MEDITECH will demonstrate the capabilities of the Advanced Clinicals modules to both the executive staff and care area personnel. At this time, MEDITECH will describe how the functionality will integrate with the other MEDITECH modules and function within the clinical areas. Inteck’s Readiness Assessment will assist in identifying issues that are unknown to the facility but are occurring (i.e. lost ancillary procedure charges and staff overtime).

Conclusion

When engaging Inteck to conduct a Readiness Assessment, you are taking steps to ensure an organization will have an effective implementation that is supported and used by the clinical staff. This will enable the organization to get the most from their AC modules. Our assessment will save time and money. Understanding the components described above can help in the decision making process. It also allows for a healthcare facility to have the insight needed when preparing for a Readiness Assessment.

Inteck’s goal from a Readiness Assessment is to ensure that once the implementation is complete the hospital’s staff has the knowledge and confidence when using the AC modules. In the end, this will assist them as caregivers.

Inteck has provided assistance, knowledge and experienced personnel to many facilities for over 25 years. We know the end product is supposed to look like. Inteck can help make sure your clinical systems work for you.

